

To ensure priority processing, please complete all sections in capital letters and attach relevant documents.

Please tick  in the relevant boxes.

\* Indicates mandatory fields and must be filled.

## PURCHASER INFORMATION

\* Name : \_\_\_\_\_

\* Date of Birth :

\* Gender : Male  Female  Third Gender

\* Residential Address : \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

\* City : \_\_\_\_\_ State : \_\_\_\_\_ Pin :

\* Purchaser Mobile Number : \_\_\_\_\_

\* Email ID : \_\_\_\_\_

\* Purpose of Gifting : \_\_\_\_\_

\* ID Proof :  PAN  Aadhaar Card  Driving license  Passport  Election/ Voter Id \_\_\_\_\_

\* Address proof :  Aadhaar Card  Driving license  Passport  Election/ Voter Id \_\_\_\_\_

## OFFICE USE

Payment recieved by :  Debit Card  
 Credit Card  
 Cheque/ DD/ Wallets

(Gift Card would be loaded upon clearance of Cheque/ DD. Cash not accepted)

### Customer Aadhaar Consent

#### (e-authentication)

I am the holder of above Aadhaar Number hereby agree to authenticate myself using Aadhaar through Itz Cash Card Private Limited (EbixCash) for obtaining an HDFC Bank & EbixCash open loop General Purpose Reloadable (GPR) card and provide my consent to collect my Aadhaar and biometrics/OTP, to retrieve my personal details along with demographic details from UIDAI. I have understood that my identity information will be used for the aforesaid purpose by EbixCash. I have understood that my biometrics/ OTP is encrypted and will not be stored/ shared and will be submitted to UIDAI (CIDR) only for the purpose.

#### (Physical Addhar)

I am the holder of above Aadhaar Number. I hereby agree to authenticate myself using Aadhaar physical copy through Itz Cash Card Private Limited (EbixCash) for obtaining an HDFC Bank & EbixCash open loop General Purpose Reloadable (GPR) card. I provide my consent to collect my Aadhaar Physical copy provided by UIDAI. I understand the purpose for submitting the aadhaar copy and Signing the application form. I have understood EbixCash declaration that, my identity information will only be used for above said purpose by Ebixcash.

\_\_\_\_\_

Customer Signature

### Declaration

I have read, understood and hereby agree to abide by the terms & conditions in relation to the usage, rules and regulations and other statutory requirements applicable in respect to the Gift Card. I understand that access to any changes/ updates in the terms and conditions applicable to this relationship will be available only on the website of Itz Cash Card Ltd. viz. www.ebixcash.com and the same shall be binding upon me. I hereby declare that the particulars and information given in this application form (and all documents referred and provided therewith) are true, correct, complete and up-to-date in all respects and I have not withheld any information. I understand that information given by me are required under the operational guidelines governing banking companies. I agree and undertake to provide any additional information/ documentation as and when required by Itz Cash Card Ltd. and/ or HDFC Bank Limited ("HDFC Bank"/ "the Bank") or its authorized agents. The documents submitted along with this Application Form are genuine and the information provided in this Application Form is not in contravention of any Act, Rules, Regulations or any statute or legislation, or any notification, directions issued by any governmental or statutory authority from time to time. I hereby undertake to promptly inform Itz Cash Card Limited, (Business Correspondent of HDFC Bank), Top 14th Floor, Times Tower, Kamala City, Senapati Bapat Marg, Lower Parel, Mumbai-400013, of any changes in the information provided in this Application Form and agree and accept that Itz Cash Card Ltd. and/ or HDFC Bank shall not liable or responsible for any losses, costs, damages arising out of any actions undertaken or activities performed by them on the basis of information provided by me as also due to my non intimation/ delay in initiating such changes. I hereby agree to use the Gift Card within Reserve Bank of India specified limit and for all transactions with prescribed merchants for the products/ services as mentioned by the merchant on the website and further agree not to use it for any unlawful purposes/ activities. I will neither abet nor be a party to any illegal/ criminal/ money laundering activities undertaken, using this Gift Card. I agree and understand that Itz Cash Card Ltd. and/ or HDFC Bank reserve the right to reject the application without providing any reason or reference to me. I agree that the necessary action can be taken by Itz Cash Card Ltd. and/ or HDFC Bank in the event that KYC documents provided by me are not as per the requirements of HDFC Bank. I agree and understand that HDFC Bank reserves the right to retain the application forms and the documents provided therewith including photographs and shall not return the same to me. I shall not hold Itz Cash Card Ltd. and/ or HDFC Bank responsible for furnishing of the processed information/ data/ products thereof to other Banks/ Financial Institutions/ Credit Providers/ any statutory and regulatory authority.

I/We hereby expressly consent to and authorise the Bank (whether acting by itself or through any of its service providers, and whether in automated manner or otherwise), to do and undertake any of the following, in relation to the personal data and sensitive information about me/us, information, papers and data relating to KYC, credit information, and any other information whether about me/us or not as may be deemed relevant by the Bank for its purposes (collectively, "Information"):

- i) To collect the Information from me and other physical or online sources including accessing the same from credit information companies, websites, data bases and online platforms (whether public or not); to get the authenticity, correctness, adequacy, etc. of the Information verified from any sources and persons including from online data bases; and to act for and on my/our behalf for such accessing, collecting or verifying of the Information including using my/our log in and password credentials on the online platforms; such collection, access and verification may be done without any notice to me/us;
- ii) Process Information including by way of storing, structuring, organising, reproducing, copying, using, profiling, etc. as may be deemed fit by the Bank;
- iii) To store the Information for such period as may be required for contract, by law or for Bank's evidential and claims purposes, whichever is longer;
- iv) To share and disclose the Information to service providers, consultants, credit information companies, other banks and financial institutions, affiliates, subsidiaries, regulators, investigating agencies, judicial, quasi-judicial and statutory authorities, or to other persons as may be necessary in connection with the contractual or legal requirements or in the legitimate interests of the Bank or as per the consent;
- v) Any of the aforesaid may be exercised by the Bank for the purposes mentioned above, for the purposes of credit appraisal, fraud detection, anti-money laundering obligations, for entering into contract, for direct marketing, for developing credit scoring models and business strategies, for monitoring, for evaluating and improving the quality of services and products, for other legitimate purposes or for any purposes with consent.

I/We expressly agree to and subject me/us to the automated processing, automated profiling and to the automated decision making by or on behalf of the Bank.

I/we expressly agree to the Bank and/or its affiliates for using the Information and for cross-selling to me/us their various products and services from time to time.

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Customer Signature

## Gift Card Terms and Conditions

- This document lays out Terms and Conditions applicable to Gift Card. The Words 'Purchase', 'I', 'me' and 'my' refer to the purchaser of the Gift Card and the word 'Cardholder' means the person to whom the Gift Card has been delivered by the purchaser for use. The term 'we', 'us' and 'our' shall include both purchaser and Cardholder. The purchaser shall be responsible to notify the Terms and Conditions herein to the Cardholder and ensure that the cardholder has read and understood the same thoroughly. Use of the Card will be deemed that the purchaser and the Cardholder have unconditionally agreed to the Terms and Conditions herein governing the use of Gift Card.
- FEES : I agree that all the fees/ taxes/ surcharges/ service charge if any and all other charges related to the Gift Card shall be borne and paid by us.
- TRANSACTIONS RESPONSIBILITY : We will be responsible to ensure that the Gift Card is used only for all the electronic purchases at VISA POS terminals. The Cardholder will be responsible for all the transactions processed by use of this Gift Card and shall accept HDFC Bank's (VISA'S) EbixCash record of transactions as conclusive and binding for all purposes.
- CASH WITHDRAWAL : We understand and acknowledge that no cash withdrawal will be allowed on the Gift Card.
- RELOAD : We understand and acknowledge that no reload is available on the Gift Card. Any discrepancy. If any in the balance amount available on the Card will be taken up directly by the Cardholder with the Purchaser and, HDFC Bank/ EbixCash will not be responsible for the same.
- POS PIN : We understand that HDFC Bank/ EbixCash will allot a unique IPIN (Internet Personal Identification Number) to this Card, which will allow the Cardholder to access the account balance, mini statement.
- VALIDITY OF THE CARD : I agree that the Gift Card shall at all times be the property of HDFC Bank. The validity period of the Gift Card will be mentioned on the face of the card. I also agree, in order to claim the balance amount on an expired card, the request is to be placed by the Purchaser of the card at the nearest Branch, and the request shall be processed as per the stipulated process, on citing the physical card.  
I also agree, as per recent RBI guidelines, that 10 years after expiry of my prepaid card, any unclaimed balance amount will be transferred to the Depositor Education and Awareness Fund Scheme.
- Limits on purchase of Gift Cards : I will not purchase more than One (1) Gift card in name of single beneficiary in a day. In case of purchase of more than Three (3) Gift cards in name of different beneficiary in a day, I undertake to provide a declaration stating the reason for such purchase.
- LOST CARD : In case this Gift Card is misplaced/ stolen or otherwise lost we agree to immediately report to HDFC Bank/ EbixCash either in writing or by calling up PhoneBanking for hotlisting or cancelling the Gift Card. You can also hotlist the Card online using Prepaid Card NetBanking. However, the Gift Card will be cancelled by HDFC Bank/ EbixCash only during the working day following the receipt of such intimation or 24 hours whichever greater. HDFC Bank/ EbixCash shall not be liable for any loss by the misuse of the Card. HDFC Bank/ EbixCash will reissue a Card with the balance of the hotlisted Card only on request from the purchaser (and not the Cardholder) similarly the Card will be reissued to the purchaser only, at the purchaser's address with HDFC Bank/ EbixCash. The Card will be sent through an addresses specific courier and HDFC Bank/ EbixCash shall not be responsible for any misuse of the Card by virtue of the same falling into wrong hands
- POS PIN/ IPIN REGENERATION REQUEST : We agree that the PIN/ IPIN REGENERATION REQUEST and hotlisting request will be taken only by Phone Banking and the reissued PIN / I PIN will be delivered to mailing address of the purchaser by the Bank.
- SECURITY OF CARD : We agree to ensure that the Gift Card is kept in safe custody and will not be handed over to anyone including anyone who claims to represent HDFC Bank/ EbixCash. We understand that HDFC Bank/ EbixCash shall not be responsible for any misuse of the Card by virtue of the same falling into wrong hands.
- TRANSACTION NOT GETTING COMPLETED : We understand that ATM's / EDC terminals are machines and errors could occur while in operation. We agree to indemnify HDFC Bank/ EbixCash for any such machines/ mechanical erros/ failures.
- WRONG ENTRIES TO ACCOUNT : In case the Cardholder finds out that a wrong entry has been debited to the Card, he will immediately raise the issue with HDFC Bank/ EbixCash. We understand that HDFC Bank/ EbixCash will do a thorough investigation of the same and revert to us with their final findings and decision of HDFC Bank/ EbixCash shall be final and binding on us. Post expiry of the Card, the credit for all the valid chargebacks and cases where HDFC Bank/ EbixCash has not received any claim during the valid window period will be sent to me as DD to my mailing address with HDFC Bank/ EbixCash. There can be scenarios when a HDFC Bank/ EbixCash Gift Card can get overutilized, resulting in the Bank paying on behalf of the Card Beneficiaries, and the card getting into a negative balance. We shall make good this negative card balance, as the Bank has paid this sum for the goods/ services utilized by Card Beneficiaries.
- FRAUD/ ZERO LIABILITY : We understand that no fraud or zero liability claim will be entertained by HDFC Bank/ EbixCash.
- AUDIT TRAIL : It will be final and conclusive in case of the ATM/ POS.