

To ensure priority processing, please complete all sections in capital letters and attach relevant documents.
Please tick in the relevant boxes.
* Indicates mandatory fields and must be filled.

PURCHASER INFORMATION

* Name : _____

* Date of Birth :

* Gender : Male Female Third Gender

* Residential Address : _____

* City : _____ Pin : State : _____

* Purchaser Mobile Number : _____

* Email ID : _____

* Amount to be loaded : _____

* Purpose of Gifting : _____

* ID Proof : PAN Driving license Passport Election/ Voter Id _____

* Address proof : Driving license Passport Election/ Voter Id _____

BENEFICIARY INFORMATION

Same as above

* Name : _____

* Email ID : _____

Relation with Purchaser : _____

* Address : _____

* Area : _____ City : _____ Pin : State : _____

* Mobile Number : _____ **(All sms will be sent to this number)**

OFFICE USE

1) Gift Card Serial No. : _____

2) Payment received by : Debit Card
 Credit Card
 Cheque/ DD/ Wallets

(Gift Card would be loaded upon clearance of Cheque/ DD. Cash not accepted)

Declaration

I have read, understood and hereby agree to abide by the terms & conditions in relation to the usage, rules and regulations and other statutory requirements applicable in respect to the Gift Card. I understand that access to any changes/ updates in the terms and conditions applicable to this relationship will be available only on the website of Ebix Payment Services Pvt. Ltd., viz. www.ebixcash.com and the same shall be binding upon me. I hereby declare that the particulars and information given in this application form (and all documents referred and provided therewith) are true, correct, complete and up-to-date in all respects and I have not withheld any information. I understand that information given by me are required under the operational guidelines governing banking companies. I agree and undertake to provide any additional information/ documentation as and when required by Ebix Payment Services Pvt. Ltd. and/ or HDFC Bank Limited ("HDFC Bank"/ "the Bank") or its authorized agents. The documents submitted along with this Application Form are genuine and the information provided in this Application Form is not in contravention of any Act, Rules, Regulations or any statute or legislation, or any notification, directions issued by any governmental or statutory authority from time to time. I hereby undertake to promptly inform Ebix Payment Services Pvt. Ltd. (Business Correspondent of HDFC Bank), 2nd Floor, Manek Plaza, Kalina CST Road, Kolkalyan, Santacruz (East) Mumbai – 400098, of any changes in the information provided in this Application Form and agree and accept that Ebix Payment Services Pvt. Ltd. and/ or HDFC Bank shall not liable or responsible for any losses, costs, damages arising out of any actions undertaken or activities performed by them on the basis of information provided by me as also due to my non intimation/ delay in initiating such changes. I hereby agree to use the Gift Card within Reserve Bank of India specified limit and for all transactions with prescribed merchants for the products/ services as mentioned by the merchant on the website and further agree not to use it for any unlawful purposes/ activities. I will neither abet nor be a party to any illegal/ criminal/ money laundering activities undertaken, using this Gift Card. I agree and understand that Ebix Payment Services Pvt. Ltd. and/ or HDFC Bank reserve the right to reject the application without providing any reason or reference to me. I agree that the necessary action can be taken by Ebix Payment Services Pvt. Ltd. and/ or HDFC Bank in the event that KYC documents provided by me are not as per the requirements of HDFC Bank. I agree and understand that HDFC Bank reserves the right to retain the application forms and the documents provided therewith including photographs and shall not return the same to me. I shall not hold Ebix Payment Services Pvt. Ltd. and/ or HDFC Bank responsible for furnishing of the processed information/ data/ products thereof to other Banks/ Financial Institutions/ Credit Providers/ any statutory and regulatory authority.

Customer Signature

Gift Card Terms and Conditions

- This document lays out Terms and Conditions applicable to Gift Card. The Words 'Purchase', 'I', 'me' and 'my' refer to the purchaser of the Gift Card and the word 'Cardholder' means the person to whom the Gift Card has been delivered by the purchaser for use. The term 'we', 'us' and 'our' shall include both purchaser and Cardholder. The purchaser shall be responsible to notify the Terms and Conditions herein to the Cardholder and ensure that the cardholder has read and understood the same thoroughly. Use of the Card will be deemed that the purchaser and the Cardholder have unconditionally agreed to the Terms and Conditions herein governing the use of Gift Card.
- FEES : I agree that all the fees/ taxes/ surcharges/ service charge if any and all other charges related to the Gift Card shall be borne and paid by us.
- TRANSACTIONS RESPONSIBILITY : We will be responsible to ensure that the Gift Card is used only for all the electronic purchases at VISA POS terminals. The Cardholder will be responsible for all the transactions processed by use of this Gift Card and shall accept HDFC Bank's (VISA'S) EbixCash record of transactions as conclusive and binding for all purposes.
- CASH WITHDRAWAL : We understand and acknowledge that no cash withdrawal will be allowed on the Gift Card.
- RELOAD : We understand and acknowledge that no reload is available on the Gift Card. Any discrepancy. If any in the balance amount available on the Card will be taken up directly by the Cardholder with the Purchaser and, HDFC Bank/ EbixCash will not be responsible for the same.
- POS PIN : We understand that HDFC Bank/ EbixCash will allot a unique IPIN (Internet Personal Identification Number) to this Card, which will allow the Cardholder to access the account balance, mini statement.
- VALIDITY OF THE CARD : I agree that the Gift Card shall at all times be the property of HDFC Bank. The validity period of the Gift Card will be mentioned on the face of the card. I also agree, in order to claim the balance amount on an expired card, the request is to be placed by the Purchaser of the card at the nearest Branch, and the request shall be processed as per the stipulated process, on citing the physical card.
I also agree, as per recent RBI guidelines, that 10 years after expiry of my prepaid card, any unclaimed balance amount will be transferred to the Depositor Education and Awareness Fund Scheme.
- Limits on purchase of Gift Cards : I will not purchase more than One (1) Gift card in name of single beneficiary in a day. In case of purchase of more than Three (3) Gift cards in name of different beneficiary in a day, I undertake to provide a declaration stating the reason for such purchase.
- LOST CARD : In case this Gift Card is misplaced/ stolen or otherwise lost we agree to immediately report to HDFC Bank/ EbixCash either in writing or by calling up PhoneBanking for hotlisting or cancelling the Gift Card. You can also hotlist the Card online using Prepaid Card NetBanking. However, the Gift Card will be cancelled by HDFC Bank/ EbixCash only during the working day following the receipt of such intimation or 24 hours whichever greater. HDFC Bank/ EbixCash shall not be liable for any loss by the misuse of the Card. HDFC Bank/ EbixCash will reissue a Card with the balance of the hotlisted Card only on request from the purchaser (and not the Cardholder) similarly the Card will be reissued to the purchaser only, at the purchaser's address with HDFC Bank/ EbixCash. The Card will be sent through an addresses specific courier and HDFC Bank/ EbixCash shall not be responsible for any misuse of the Card by virtue of the same falling into wrong hands.
- POS PIN/ IPIN REGENERATION REQUEST : We agree that the PIN/ IPIN REGENERATION REQUEST and hotlisting request will be taken only by Phone Banking and the reissued PIN / I PIN will be delivered to mailing address of the purchaser by the Bank.
- SECURITY OF CARD : We agree to ensure that the Gift Card is kept in safe custody and will not be handed over to anyone including anyone who claims to represent HDFC Bank/ EbixCash. We understand that HDFC Bank/ EbixCash shall not be responsible for any misuse of the Card by virtue of the same falling into wrong hands.
- TRANSACTION NOT GETTING COMPLETED : We understand that ATM's / EDC terminals are machines and errors could occur while in operation. We agree to indemnify HDFC Bank/ EbixCash for any such machines/ mechanical errors/ failures.
- WRONG ENTRIES TO ACCOUNT : In case the Cardholder finds out that a wrong entry has been debited to the Card, he will immediately raise the issue with HDFC Bank/ EbixCash. We understand that HDFC Bank/ EbixCash will do a thorough investigation of the same and revert to us with their final findings and decision of HDFC Bank/ EbixCash shall be final and binding on us. Post expiry of the Card, the credit for all the valid chargebacks and cases where HDFC Bank/ EbixCash has not received any claim during the valid window period will be sent to me as DD to my mailing address with HDFC Bank/ EbixCash. There can be scenarios when a HDFC Bank/ EbixCash Gift Card can get overutilized, resulting in the Bank paying on behalf of the Card Beneficiaries, and the card getting into a negative balance. We shall make good this negative card balance, as the Bank has paid this sum for the goods/ services utilized by Card Beneficiaries.
- FRAUD/ ZERO LIABILITY : We understand that no fraud or zero liability claim will be entertained by HDFC Bank/ EbixCash.
- AUDIT TRAIL : It will be final and conclusive in case of the ATM/ POS.